
Terms of Service

Last Updated: March 2025

Welcome to Choice Janitorial LLC! By booking our cleaning services, you agree to the following Terms of Service. Please read them carefully.

1. Services Provided

We offer professional cleaning services for residential and commercial properties, including but not limited to:

- Standard and deep cleaning
- Move-in/move-out cleaning
- Office and workspace cleaning
- Specialty cleaning (upon request)

2. Booking and Scheduling

- Appointments must be scheduled in advance and are subject to availability.
- Recurring clients may have priority scheduling.
- We require accurate property details to provide the best service.

3. Pricing and Payment

- Pricing is based on the size and condition of the space. Additional fees may apply for excessive dirt, clutter, or special requests.
- Payment is due either upon completion of the service or in advance.
- We accept [list payment methods: cash, credit/debit card, checks].

4. Cancellations and Rescheduling

- Cancellations must be made at least 24 hours before the scheduled service to avoid a cancellation fee of \$40.
- Rescheduling is allowed with advance notice, subject to availability.

5. Access to Property

- Clients must ensure access to the property at the scheduled time. If we cannot access the property, a lockout fee \$40 may apply.
- If an employee feels unsafe due to hazardous conditions or aggressive behavior, we reserve the right to refuse service.

6. Satisfaction Guarantee

- If you're not satisfied with our service, please notify us within 24 hours, and we will make reasonable efforts to resolve the issue.
- We do not offer refunds but may provide a touch-up cleaning if necessary.

7. Liability and Damages

- Our team is trained to handle your belongings with care. However, we are not liable for pre-existing damages or fragile items left unsecured.
- We carry liability insurance but are not responsible for damages exceeding our policy limits.

8. Client Responsibilities

- Please secure pets, valuables, and personal items before service.
- If hazardous materials (e.g., mold, biohazards) are present, we must be notified in advance.

9. Privacy and Confidentiality

- We respect your privacy and will not share your personal information with third parties except as required by law.
- Our team members are trained to maintain confidentiality regarding your home or business. Photos and videos may take place for advertising purposes but they will not reveal your identity, address, or any areas/items that are too revealing personally [such as prescriptions, etc].

10. Modifications to Terms

- We may update these Terms of Service periodically. Clients will be notified of any significant changes.

By booking a service with Choice Janitorial LLC, you acknowledge that you have read, understood, and agreed to these Terms of Service.

For any questions or concerns, contact us at 231-343-0798 or by email
choicejanitorialllc@yahoo.com.
